

Please be aware that Escape Campers are affiliates of Travellers Autobarn and therefore the terms & conditions will differ among the two parties.

ESCAPE CAMPERS TERMS & CONDITIONS (applies to Escape Campers)

Vehicle pick-ups and drop-offs Escape Campers
 Monday - Friday: 9AM - 4PM
 Saturday: 10AM - 2PM
 Sunday/Public Holidays: CLOSED

Vehicle Pick-ups and Drop-offs
 You will receive a copy of your Escape rental agreement when picking up the campervan. It covers the following:

1. Daily Hire

The daily campervan hire charges include unlimited kilometres, basic insurance, 24 hour Roadside Assistance and all taxes. All charges are calculated on a daily basis. For all rental campervans there is a minimum hire period of ten days. Your hire period is based on calendar days, not 24 hour periods.

2. Licence

A valid full driving license (state, national or international) is required. If the driver's licence is not in the English language (e.g. German, French, Chinese, etc) then an international driver's licence is also required. The original driver's licence must be shown at time of pick-up when the driver is present. Only those individuals who are named and are signatories to the rental agreement are authorized to drive the vehicle. All driver must hold a full driving licence for 12 month

3. Collecting your Escape Campervan

All vehicles must be picked up/dropped off by 2pm unless previously arranged with Escape Rentals. An extra fee may be applied to all vehicles which are collected/returned after this time. Make allowances for possible flight delays; you need to allow at least one hour travel time from AKL or CHC airport to the Escape depot (Escape does NOT provide an airport transfer service). If it appears unlikely you are unable to meet the schedule/deadlines outlined above, consider a pre-hire stay in a local hostel before collecting your vehicle and advise Escape rentals accordingly. This is also a safer option after a long flight, as it allows you to rest before commencing your journey.

4. Insurance for campervans

Basic insurance is included in your cost of rental. This insurance covers third party property and public liability to NZ\$1,000,000.00. Under this insurance, the hirer is liable for the first NZ\$3000 (depending on age) of any damage caused in any accident or incident.

5. Excess (Deductible) Waiver (All prices are in NZ \$)

You can reduce the amount of the excess (the amount you are liable to pay in the event of an accident). Please note the bond/excess reduction liability is valid per accident and not for the duration of the rental. In case of an accident another bond needs to be taken. There are three different campervan excess waiver options:

	Standard Protection	Midway Protection	Protection Plus
Cost per day	Included in daily rate	\$20	\$30
Security Bond	\$3,000	\$1,500	\$0
Single Vehicle Rollover* or Write-Off Liability	Hirer pays full cost of damage to vehicle (or market value if written off) up to \$50,000	Hirer pays up to \$10,000	\$0
Windscreen: repairs and replacements	Hirer pays	Hirer pays	One front windscreen
Tyres: repairs and replacements	Hirer pays	Hirer pays	Two Tyres

*A Single Vehicle Rollover may include, but is not limited to a Vehicle that has rolled, tipped or fallen over and has caused damage to side and/or roof area of the Vehicle.

6. Payments

Full payment of all outstanding fees is to be made upon collection of the vehicle and all costs include GST of 15% (New Zealand Goods and Services Tax). Escape Campervans accept Visa and Mastercard, New Zealand Eftpos and NZ dollars. Unfortunately we do not accept Diners or American Express.

7. Cancellations

If cancelled within 28 days of pick-up: \$200.
 If cancelled within 7 days of pick-up: 50% of the total cost of rental.
 If cancelled on the day of pick-up or non-appearance: No refund on total cost of rental.
 There is no refund for late pick up or early return of vehicle and Escape Rentals strongly recommends that all travellers take out their own travel insurance to cover them in this instance.

8. Booking amendments

You may be able to extend your rental whilst you are travelling but you must first obtain permission from Escape. This will be granted dependant on vehicle availability and will incur extra daily hire fees calculated on the applicable rates at the time of extending. Should you wish to change your drop off location, this will be subject to approval from Escape and may incur relocation fees at our discretion. It is possible to shorten your rental within 21 Days of pick up. Shortening a rental will be quoted as a new rental and will be calculated at the retail rate with any current specials not applicable. This is at the discretion of Escape management. Fees may apply.

9. Number of drivers

Escape Campers are licensed to carry a maximum 3 persons - any more than this is illegal and will void your insurance. Anybody can drive the camper van providing their name, address and signature is on the rental agreement, they are 18 or more years old and that they have held a full drivers licence for more than one year. Each person who wants to drive the campervan will need to sign the rental agreement. There is no charge for additional drivers.

11. Restricted Roads

You can drive the campervans on all roads public roads in New Zealand, except for the areas listed below. There are signs at the starting points of some of these roads advising the danger.

Vehicles can only be driven on sealed roads/bitumen roads or well maintained access roads less than 500 metres long to recognized campgrounds and parking areas. Travel on unsealed roads voids all insurance and coverages. The renter is liable for the total cost of any damage to all parties involved whilst travelling on unsealed roads.

90 mile beach - this is at the very top of the North Island. You can purchase a trip on a tour bus to travel down the beach.

Skippers Canyon - This is in the South Island of NZ, near Queenstown. Tour buses operate on this route regularly.

Tasman Valley Road - This road up the side of Mount Cook. You can however drive the rental car or campervans as far as the visitors centre North of Colville township (In Northern Coromandel).

12. Important

The renter is fully liable for any damage to the Escape Campers campervan or third party property if the terms of the rental contract are breached:

- Damage to the campervan is caused by careless, willful or reckless driving.
- Driving under the influence of alcohol or drugs.
- Driving on restricted roads.
- Water submersion or saltwater damage caused through own fault.

Escape Rentals reserve the right to charge a \$75.00 administration fee for any traffic infringement received incurred by the hirer whilst the vehicle is in their responsibility.

13. Extra Equipment

- BBQ \$50
- Picnic table \$40
- Mobile Phone \$50
- Car Seat or booster seat \$30 (no children under 12 months)
- Snow Chains \$25
- Solar shower \$20

All costs are one off payments for the duration of the hire and extras should be pre-booked to ensure availability. Children's seats may be supplied for children 12 months+ only and the hirer must agree to the following:

The child seat must be fixed in the passenger seat, as that is the 3-point seatbelt. It cannot go in the middle seat.

The child seat has to be positioned forward facing.

The child seat cannot be tethered down behind the front seats using the anchor bolt, as there are no anchor points in the van.

14. One Way Hires

Any applicable one way fee will be disclosed at the quote stage of your booking. We do not add these on later. There are no hidden costs!

15. Refunds

We regret that no refunds can be given for incomplete trips or no shows. Any refunds authorised by Escape must be processed onto a valid credit card and may take up to 10 working days to appear on your statement. No refunds will be given in cash.

16. Smoking

Escape Campervans are a smoke free zone and if it is clear that this has occurred when the vehicle is returned, Escape reserve the right charge a \$200.00 cleaning fee.

17. Hours

Open 6 Days: Monday to Saturday 9AM- 4PM - closed all Sundays & public holidays.

All vehicles must be picked up/dropped off by 2pm unless previously arranged with Escape Rentals. An extra fee may be applied to all vehicles which are collected/returned after this time.



If you have any further questions please call us on 0800 348 348 or email info@travellers-autobarn.co.nz

